



PRIVACY POLICY

1. Introduction

- 1.1 This document is the Privacy Policy for **Knights Sports Club** and must be read with our Terms and Conditions.
- 1.2 This Privacy Policy describes what policies and procedures we use upon collecting, using, safeguarding and disclosing your information when you use our Services. It explains your privacy rights and how you are protected in terms of the Protection of Personal Information Act, 2013 (Act No. 4 of 2013) (**"POPIA"**).
- 1.3 **Knights Sports Club ("we", "us" or "our")** use your personal data to provide this online service and to improve it.
- 1.4 You hereby agree to the collection and use of information in accordance with this Privacy Policy.

2. Definitions

- 2.1 Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions. Our Terms and Conditions (**"Terms"**) and govern the use of this website and all our related services and, together with the Privacy Policy, constitutes your agreement with us (i.e. this **"Agreement"**).
- 2.2 Unless the context otherwise indicates: —
 - 2.2.1 **Cookies** are small files stored on your device (computer or mobile device) You can instruct your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if you do not accept Cookies, you may not be able to use some parts of our website.
 - 2.2.2 **Data** is data collected automatically either generated by the use of Service or from Service infrastructure itself (for example, the duration of a page visit).
 - 2.2.3 **Knights Sports Club** is a sports club, registered as a non-profit organisation (Reg No: 297-185 NPO), and includes Knights Rugby Club, Knights Youth Rugby Club and Knights Netball Club), operating in Pretoria-East, Gauteng.

- 2.2.4 **Personal Data** means data about a living individual, who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).
- 2.2.5 **Services** means the www.knightssportsclub.co.za website operated by Knights Sports Club and all related services, including its social media platforms.
- 2.2.6 **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).
- 2.2.7 **User** is the individual using our Service. The User corresponds to the Data Usage.

3. Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

4. Types of Data Collected

4.1 Personal Data

- 4.1.1 While using our Service, we may collect or obtain personal Information about you when you visit or interact with our website, in order to contact or identify you, which information includes, but may not be limited to—
- (a) first name and last name;
 - (b) e-mail address;
 - (c) identification number;
 - (d) phone number;
 - (e) address, postal code, city or province;
 - (f) medical and medical aid information;
 - (g) financial information;
 - (h) transaction information; or
 - (i) marketing and communications information.
- 4.1.2 You have the right to request us to delete your personal information. If you make this request, we will delete the personal information we hold about you as of the date of your request from our records and direct any service providers to do the same. In some cases, deletion may be accomplished through de-identification of the information. If you choose to delete your personal information, you may not be able to use certain functions that require your personal information to operate.

4.2. Cookies

- 4.2.1 We use Cookies and similar tracking technologies to track the activity on our website and store certain information. These tracking technologies include beacons, tags, and scripts to collect and track information and to improve and analyse our website.
- 4.2.2 Unless you have adjusted your browser setting so that it will refuse Cookies, our website may use Cookies. You may instruct your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if you do not accept Cookies, you may not be able to use some parts of our website.
- 4.2.3 Certain sections of our website and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us, for example, to count the users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of a certain section and verifying system and server integrity).
- 4.2.4 We use both Session Cookies (those that are deleted as soon as you close your web browser) and Persistent Cookies (those remain on your personal computer or mobile device when you go offline) on our website.
- 4.2.5 Session Cookies are essentially used to provide you with services available through our website and to enable you to use some of its features. They also assist with the authentication of users and prevention of fraudulent use of user accounts. These Cookies are there for your protection.
- 4.2.6 Persistent Cookies allow us to remember choices you make when you use our Service and remember your login details or language preference. Through the use of these Cookies, we are able to provide you with a more personal experience and to avoid you having to re-enter your preferences every time you use the Website.
- 4.2.7 Security Cookies: are used for security purposes and Advertising Cookies may be used to serve you with advertisements that may be relevant to you and your interests.

4.3 Usage Data

- 4.3.1 We may also collect information that your browser sends whenever you visit our Service or when you access Service by or through any device.
- 4.3.2 This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the

time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

- 4.3.3 When you access our Service with a device, this Usage Data may include information such as the type of device you use, your device unique ID, the IP address of your device, your device operating system, the type of Internet browser you use, unique device identifiers and other diagnostic data.

4.4 Location Data

- 4.4.1 We may use and store information about your location if you give us permission to do so (“**Location Data**”). We use this data to provide features of our Service, to improve and customise our Service.
- 4.4.2 You can enable or disable location services when you use our Service at any time by way of your device settings.

5. Use of Data

Knights Sports Club uses the collected Data for various purposes, which may include—(a) to provide and maintain our Service;

- (b) to notify you about changes to our Service;
- (c) to allow you to participate in interactive features of our Service when you choose to do so;
- (d) to provide customer support;
- (e) to gather analysis or valuable information so that we can improve our Service;
- (f) to monitor the usage of our Service;
- (g) detect, prevent and address technical issues;
- (h) to fulfil any other purpose for which you provide it;
- (i) to carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection;
- (j) to provide you with notices about your account and/or subscription, including expiration and renewal notices, email-instructions, etc.;
- (k) to provide you with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about, unless you have opted not to receive such information;
- (l) in any other way we may describe when you provide the information; and
- (m) for any other purpose with your consent.

6. Retention of Data

- 6.1 We will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy.
- 6.2 We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.
- 6.3 We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

7. Transfer of Data

- 7.1 Your personal information, including Personal Data, may be transferred to – and maintained on – computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.
- 7.2 If you are located outside South Africa and choose to provide information to us, please note that we transfer the data, including Personal Data, to South Africa and process it there.
- 7.3 Your consent to this Privacy Policy, followed by your submission of such information, represents your agreement to that transfer.
- 7.4 Knights Sports Club will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organisation or a country, unless there are adequate controls in place, including the security of your data and other personal information.

8. Disclosure of Data

We may disclose personal information that we collect, or that you provide—

- (a) for purposes of disclosure, where we may be required, for law enforcement, to disclose your Personal Data by law or in response to valid requests by public authorities;
- (b) for business transactions, where we or our subsidiaries are involved in a merger, acquisition or asset sale and your Personal Data may be transferred;

- (c) for other cases, where we may be required to disclose your Personal Data to our subsidiaries and affiliates or to our contractors, service providers, and other third parties we use to support our business;
- (d) for the purpose for which you provide it;
- (e) for the purpose of including your company's logo on our website;
- (f) for any other purpose disclosed by us when you provide the information;
- (g) with your consent in any other cases; or
- (h) for protecting the rights, property, or safety of Knights Sports Club, our members, players, affiliates or others if we believe disclosure is necessary or appropriate.

9. Security of Data

The security of your Personal Data is important to us, but it must be noted that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

10. Service Providers

- 10.1 We may employ third party companies and individuals to facilitate our Service ("**Service Providers**"), provide a Service on our behalf, perform Service-related services or assist us in analysing how our Service is used.
- 10.2 These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

11. Analytics

We may use third party Service Providers to monitor and analyse the use of our Service.

12. CI/CD tools

We may use third party Service Providers to automate the development process of our Service through the use of Continuous Integration ("CI") or Continuous Deployment ("CD") tools.

13. Behavioural Remarketing

- 13.1 We may use remarketing services to advertise on third party websites to you after you visited our Service.
- 13.2 We and our third party vendors use Cookies to inform, optimise and serve advertisements based on your past visits to our Service.

14. Payments

- 14.1 We may provide paid products and/or services within our Service. In that case, we use third-party services for payment processing (e.g. payment processors).
- 14.2 We will not store or collect your payment card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their Privacy Policy.
- 14.3 These payment processors adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, Mastercard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of payment information.

15. Links to Other Sites

- 15.1 Our Service may contain links to other sites that are not operated by us. If you click a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.
- 15.2 We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

16. Children's Privacy

- 16.1 Our Services are not intended for use by children under the age of 18 ("**Child**" or "**Children**").
- 16.2 We do not knowingly collect personally identifiable information from Children under 18. If you become aware that a Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from Children without verification of parental consent, we take steps to remove that information from our servers.

17. Changes to this Privacy Policy

- 17.1 We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.
- 17.2 We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update "effective date" at the top of this Privacy Policy.
- 17.3 You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

18. Contact Us

If you have any questions about this Privacy Policy, please contact us by email: **scsecretary@knightssportsclub.co.za**.

Effective date: 2024-03-24.